# Traceability, Transparency and Customer Engagement

Colomiers (31770), France



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Frequentiel publishes 2 SAAS solutions.

- \* OCTO+ Retail, allows retailers to optimize their logistics and stock management in warehouses and stores thanks to RFID technology.
- \* OCTO+ iWay, allows producers to meet new consumer expectations in terms of transparency and circularity as well as new regulations (AGEC Law and Digital Product Passport for fashion, Regulation (EU) 2021/2117 for wines and Spirit).

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- \* OCTO+ Retail, provides a set of services and technologies allowing users to gain reliability and efficiency on their operations. Allowing them to devote more time to their real job, advising the customer.
- -Serialization
- -Inventories
- -Monitoring of Omni-channel logistics flows
- -POS
- -Antitheft
- \* OCTO+ iWay is a SAAS platform hosting a traceability database allowing tracking to the production batch or serialized part. The solution is compliant with the Digital link standard and hosts a redirection service for an optimized customer experience. Your product becomes, thanks to the digital link, your best communication tool with your customers and allows you to offer them new services.
- Digitalization of products
- Traceability to batch or serialized part
- Marking products with a Digital Link
- Contextual customer experience (depending on the country, depending on the status of the scanned part)
- Communication of regulatory information
- Simplified integration by API

#### **Company's information**

Year of foundation: 2007

Company size : PME < à 250 personnes

#### **Nouveaux standards**

QR code augmenté GS1 Digital Product Passport

#### **Target audience**

Jewelry, watchmaking Textile E-commerce Home furnishing Wines and spirits

# **Strengths**

Assets 1: Technologie RFID

Assets 2 : Traçabilité au lot ou à la pièce sérialisée

Assets 3 : Digitalisation et mise en conformité avec les nouvelles règlementations

## **Target audience**

All sizes companies

## **Activities of software publishers / integraters**

MES, Manufacturing Execution System

IOT solution

RFID solution

#### **Manufacturers activities**

Barcode reading equipment

Printing equipment

RFID equipment

## **Consulting activities**

Supply Chain Management consulting

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